



8850 Highway 290 W * Austin, TX 78736
(512) 301-2359 * info@happymailmandogs.com

3005 S. Lamar Blvd. B107 * Austin, TX 78704
(512) 444-DOGS (3647) * happymailman2@gmail.com

Happy Mailman Reminders and Guidelines

OFFICE HOURS

Monday - Friday

- ▣ 7:00-10:00AM
- ▣ 4:00-6:30PM

Saturday

- ▣ 8:00-10:00AM
- ▣ 4:00-6:00PM

Sunday

- ▣ No AM Office Hours
- ▣ 4:00-6:30PM

*Special arrangements may be available outside of regular office hours. Please note that **NO DROPOFFS OR PICKUPS** are available during naptime:*

*Highway 290: **12pm – 3pm***

*South Lamar: **12pm – 2pm***

ADDITIONAL ITEMS

- We suggest that you drop your dogs off as early as possible to maximize playtime.
- For boarding, you may drop off and pick up your pet during either the morning or afternoon office hours. Please note that ***all baths/grooming occur in the afternoon unless otherwise arranged.***
- Please label your belongings. We are not responsible for lost or destroyed items.
- We feed and administer medications twice daily. If you bring your own food, it is helpful if you portion the food out so your dog gets the desired amount per meal. You may also use our food, Flint River Ranch all natural, premium dog food for \$2 per night per dog.
- All dogs must have current vaccinations (Rabies, Distemper/Parvovirus, and Bordetella) on record with us prior to entering. You can email records, have your vet fax them over, or simply bring them with you. **You may have to ask your vet specifically for Bordetella as it is not a standard shot.** Bordetella must be given at least 48 hours prior to your dog's stay if administered intranasally (through the nose), and at least 5 days prior if by injection. We suggest asking your vet to fax us records whenever updated so they remain current in our system. *Hwy 290 Fax: (512) 301-2738; South Lamar Fax: (512) 436-0494*
- Feel free to bring bedding for your dog, or we can provide bedding at no additional charge. You may bring toys for your dog, but they will only be allowed to play with them when crated. We do not introduce any toys into the dog groups. Please do not bring water/food bowls for your dogs.
- Daycare is available Monday through Saturday and may not be available around major holidays or during severe weather. Please call ahead to confirm with your home kennel.
- We do not feed daycare dogs unless specifically requested.